## 4.3 - Pricing Strategies

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## Outline

1 ${ }^{\text {st- }}$-Degree Price Discrimination
3 ${ }^{\text {rdd }}$-Degree Price Discrimination
Is Price Discrimination Good or Bad?
$2^{\text {nd }}$. Degree Price Discrimination

## Profit-Seeking Firms



- Any firm with market power seeks to maximize profits
- Wants to $\left({ }^{\text {stt }}\right)$ create a surplus


## Profit-Seeking Firms and Appropriability

- Any firm with market power seeks to maximize profits
- Wants to ( $\left.1^{\text {st }}\right)$ create a surplus and then appropriate some of it as profit
- i.e. convert CS $\rightarrow \pi$
- Consumers are still better off than without the firm because it creates value (consumer surplus)
- Just not as best-off as under perfect competition


## Most Firms Create More Value than They Can Capture!


"We conclude that [about 2.2\%] of the social returns from technological advances over the 1948-2001 period was captured by producers, indicating that most of the benefits of technological change are passed on to consumers rather than captured by producers," (p.1)

William Nordhaus
(1941-)

Economics Nobel 2018

## Price Discrimination

- The most obvious way to capture more surplus is to raise prices
- But Law of Demand $\Longrightarrow$ this would turn many customers away!
- Also, we saw that if a firm wants to sell more units, it has to lower the price on all units!



## Price Discrimination

- Instead, if firm could charge different customers with different WTP different prices for the same goods, firm could convert more consumer surplus into profit

- "Price discrimination" or "Variable pricing"


## The Economics of Pricing Strategy I

- Two conditions are required for a firm to engage in variable pricing:

1) Firm must have market power

Bix

- A competitive firm must charge the market price


## The Economics of Pricing Strategy I

- Two conditions are required for a firm to engage in variable pricing:

1) Firm must have market power

## $9 \mathrm{AR} \mathrm{B}_{1}$

- A competitive firm must charge the market price

2) Firms must be able to prevent resale or arbitrage

- Clever customers buy in your lower-price market to resell it in your higher-price market


## The Economics of Pricing Strategy II

- Firm must acquire information about the variations in its customers' demands
- Can the firm identify consumers' demands before they buy the product?



## The Economics of Pricing Strategy III

## Figure $10.1 \quad$ An Overview of Pricing Strategies

A firm's optimal pricing strategy is determined by characteristics of the firm, its product, and its consumers. In particular, a firm takes into account its degree of market power, whether the product can be resold, and its knowledge of its customers' demand for the product



Monopoly produces quantity $\left(Q^{*}\right)$ at which $M R=M C$, sets price $P^{*}$ where $Q^{*}=D\left(P^{*}\right)($ Chapter 9$)$
 - Block pricing - Two-part tariff
ndirect (second-degree) price discrimination (Section 10.4) - Quantity discounts - Versioning - Coupons

Bundling (Section 10.5)

## Firm has complete information about every customer.

Perfect (first-degree) price discriminatio (Section 10.2)

Firm has information on groups of customers.
Segmenting (third-degree) price discriminatio (Section 10.3)

## The Economics of Pricing Strategy IV

- With perfect information $\Longrightarrow$ Perfect or $1^{\text {st }}$-degree price discrimination
- Charge a different price to each customer (their max WTP)



## The Economics of Pricing Strategy V

- With imperfect information $\Longrightarrow 3^{\text {rd_ }}$ degree price discrimination
- Separate customers into groups (by demand differences) and charge each group a different price



## The Economics of Pricing Strategy VI

- $2^{\text {nd }}$-degree price discrimination: More indirect forms of pricing: tying, bundling, quantity-discounts
- Firm does not have enough
information to categorize customers into groups
- Consumers self-select into their own group

Quantity Discounts

## 10"0FF $15^{*} 0$ OFF $20^{*} 0$ OFF <br> 5-10 BOOKS <br> Promo code: Holiday5+ <br> Promo code: Holiday11+ <br> 20+ BOOKS <br> Promo code: Holiday20+

Place your order by Friday, December 13 to receive your books in time for the holidays.
This special holiday offer will end on December 20, 2019!
$1^{\text {st--Degree Price Discrimination }}$

## 1st-Degree Price Discrimination I

- If firm has perfect information about every customer's demand before purchase:
- Perfect or $1^{\text {st }}$-degree price discrimination: firm charges each customer their maximum willingness to pay
- "walks" down the market demand curve customer by customer


## $\mathbf{1}^{\text {stt-Degree Price Discrimination II }}$



- Firm converts all consumer surplus into profit!
- Produces the competitive amount $\left(q_{c}\right)$ !

1st-Degree Price Discrimination: Example

TABLE 14.1 Price Discrimination at Williams College, 2001-2002

| Income Quintile | Family Income Range | Net Price After Financial Aid |
| :--- | :---: | :---: |
| Low | $\$ 0-\$ 23,593$ | $\$ 1,683$ |
| Lower Middle | $\$ 23,594-\$ 40,931$ | $\$ 5,186$ |
| Middle | $\$ 40,932-\$ 61,397$ | $\$ 7,199$ |
| Upper Middle | $\$ 61,398-\$ 91,043$ | $\$ 13,764$ |
| High | $\$ 91,044+$ | $\$ 22,013$ |

Note: Students who did not apply for financial aid paid $\$ 32,470$.
Source: Hill, Catharine B., and Gordon C. Winston. 2001. Access: Net Prices, Affordability, and Equity at a Highly Selective College. Williams College, DP-62.

## COLLEGE COSTS:

STICKER PRICE VS. NET PRICE


## Big Data and Perfect Price Discrimination



## $3^{\text {rdd }}$-Degree Price Discrimination

## $3^{\text {rdd-Degree Price Discrimination I }}$

- Firms almost never have perfect information about their customers
- But they can often separate customers by observable characteristics into different groups with similar demands before purchasing



## $3^{\text {rdd-Degree Price Discrimination I }}$

- Firms segment the market or engage in $3^{\text {rd }}$-degree price discrimination by charging different prices to different groups of customers
- By far the most common type of pricediscrimination



## $3^{\text {rdd-Degree Price Discrimination II }}$

Business Travelers (Less Elastic)


Vacationers (More Elastic)


Consider airlines: different groups of travelers have different demands \& price elasticities

## $3^{\text {rdd-Degree Price Discrimination II }}$

Business Travelers (Less Elastic)
Vacationers (More Elastic)



The firm could charge a single price to all travelers and earn some profit

## $3^{\text {rdd-Degree Price Discrimination II }}$

Business Travelers (Less Elastic)
Vacationers (More Elastic)



With different prices: raise price on inelastic travelers, lower price on elastic travelers, earn more profit!

## $3^{\text {rd }}$-Degree Price Discrimination: Examples I

Don't forget my...
SENIOR DISCOUNT

## $3^{\text {rd }}$-Degree Price Discrimination: Examples II



## 3 ${ }^{\text {rdd-Degree Price Discrimination: Examples III }}$



## $3^{\text {rd }}$-Degree Price Discrimination: Examples IV



## Sales

- Price-inelastic buyers will buy something (a necessity?) now regardless of whether or not it is "on sale"
- Price-elastic buyers will be attracted to buying something when price is lower
- Stores lower prices on rare occasions to attract price-sensitive shoppers (will lose profits on price-insensitive shoppers who buy during the sale!)
- Black Friday: many price-insensitive shoppers stay away to avoid crowds!


## Coupons

- Coupons also are designed to bring in more price-elastic shoppers
- Often lower income, very sensitive to price, worth the hassle of collecting \& using coupons
- Store sells at higher price (to capture profit from price-insensitive shoppers who can't be bothered with coupons) and
 brings in profits from price-sensitive shoppers who use coupons to pay lower price


## Pricing and Markup

- How much should each segment be charged?
- Firm treats each segment as a different market

1. Find $\mathrm{q}^{*}: M R(q)=M C(q)$
2. Raise $\mathrm{p}^{*}$ to maximum WTP (Demand)

- Lerner index implies optimal markup for each
 segment, again:

$$
\underbrace{\frac{p-M C(q)}{p}}_{\text {Markup } \% \text { of Price }}=-\frac{1}{\epsilon}
$$

## $3^{\text {rd }}$-Degree Price Discrimination: Numerical Example

Example: Suppose you run a bar in downtown Frederick, and estimate the nightly demands for beer from undergraduates $(U)$ and graduates $(G)$ to be:

$$
\begin{aligned}
& q_{U}=18-4 p_{U} \\
& q_{G}=12-p_{G}
\end{aligned}
$$

Assume the only cost of producing a beer is a constant marginal (and average) cost of $\$ 2$.

1. If your bar had to charge a uniform price for beer, how much profit would the bar earn?
2. If you could price discriminate, how much profit would the bar earn?

## $3^{\text {rd }}$-Degree Price Discrimination: Numerical Example




## $3^{\text {rd }}$-Degree Price Discrimination: Numerical Example




- Charging a single price: $\$ 4$, total profit of $\$ 20$


## $3^{\text {rd }}$-Degree Price Discrimination: Numerical Example




- Charging $\$ 3.25$ to Undergrads; $\$ 7.00$ to grads; total profit of $\$ 31.25$


## $3^{\text {rd }}$-Degree Price Discrimination: Numerical Example




- Charging $\$ 3.25$ to Undergrads; $\$ 7.00$ to grads; total profit of $\$ 31.25$


## Ways to Segment Markets

- By customer characteristics
- Age
- Gender
- Past purchase behavior
- repeat customers (more price sensitive)
- By location
- local demand characteristics


## Is Price Discrimination Good or Bad?

## Is Price Discrimination Good or Bad? I

- Ideal competitive market, $q^{*}$ where $p^{c}=M C$



## Is Price Discrimination Good or Bad? I

- Ideal competitive market, $q^{c}$ where

$$
p^{c}=M C
$$

- A pure monopolist would produce less $q^{m}$ at higher $p^{m}$
- reduce consumer surplus and create deadweight loss
- Transfer of some surplus from consumers to producers



## Is Price Discrimination Good or Bad? I

- A price-discriminating monopolist transfers MORE surplus from consumers to producers
- But encourages monopolist to produce more than the pure monopoly level and reduce deadweight loss!
- At best, also produces at competitive output leve!!



## Is Price Discrimination Good or Bad? II

- Price-discrimination creates incentives for innovation and risk-taking
- Firms with high fixed costs of investment earn greater profits with price discrimination, can recover their fixed costs
- Might not invest or produce if they had to
 charge a uniform price


## Is Price Discrimination Good or Bad? III

- As with markups in general, price discrimination has everything to do with price elasticity of demand
- If you are paying too much and losing consumer surplus, the real "problem" is that your demand is not very elastic
- fewer options, a particular brand, or a necessity, limited time, etc

- If you want to pay less, buy generic (more elastic)


## How to Be a Savvy Consumer

- Realize that any "sales" and "discounts" are calculated to make the store more money
- You can also be better off as a consumer too
- Think about your consumer surplus!
- If you were already planning to buy the product, a fall in price is a good deal for you
- Your demand is less elastic
- If you weren't going to buy the product before, and now you do, the sale was effective for the store, and you likely don't get much surplus

- Your demand is more elastic


## Behavioral Economics



## Price Discrimination vs. Price Differences

- Price discrimination is selling identical goods to people at different prices
- But not everytime people pay different prices means it is price discrimination

- Sometimes it is truly different goods that people are paying different prices for
- If costs to firm are different for different versions (color, size, etc.), it is a different good, not price discrimination


## Price Discrimination vs. Price Differences

- Example: bottled sparkling water often higher price than Coca Cola
- Could be because sparkling water drinkers have less elastic demand than Coke drinkers
- Or could be that it is more expensive to package sparkling water (economies of scale with greater number of Coke drinkers)



## Price Discrimination vs. Price Differences

- The best way to tell the difference is to see what happens if demand changes price elasticity (and costs do not change)
- Price discrimination requires market power, firm with market power marks up price based on $\frac{1}{\epsilon}$
- Competitive firm only sets $p=M C$, so change in elasticity has no effect on price
- See today's class notes for a graphical demonstration


## $2^{\text {nd- }}$-Degree Price Discrimination

## $2^{\text {nd }}$-Degree Price Discrimination I



- If firm cannot identify customers' demands or types before purchase
- Indirect or $2^{\text {nd }}$-degree price discrimination: firm offers difference price-quantity bundles and allows customers self-select (based on preferences)


## 2nd_Degree Price Discrimination: Block Pricing

- Block Pricing/Nonlinear pricing: offer different prices for different quantities that consumers can choose
- quantity discounting: higher quantities offered at lower prices

| For ex: |
| :--- |
| Quantity Range Price <br> 1 to 5 $\$ 100$ <br> 6 to 10 $\$ 90$ <br> 11 to 15 $\$ 80$ <br> 15 and above $\$ 70$ |

## 2nd-Degree Price Discrimination: Block Pricing

- Example: instead of one profitmaximizing monopoly price of $p_{m}$ for $q_{m}$ units, offer:



## 2nd-Degree Price Discrimination: Block Pricing

- Example: instead of one profitmaximizing monopoly price of $p_{m}$ for $q_{m}$ units, offer:
- $p_{1} /$ unit for $q_{1}$ units
- $p_{2}$ /unit for $q_{2}$ units
- $p_{3}$ /unit for $q_{3}$ units
- $p_{4} /$ unit for $q_{4}$ units
- Converts DWL into CS and captures more of it as Profit



## $2^{\text {nd }}-$ Degree Price Discrimination: Versioning

- Versioning: offer different prices for different qualities of a good (instead of quantity)
- Higher (lower) prices offered for higher (lower) quality



## 2nd - Degree Drice Discrimination: Mersioning



## Tying I

- Firms often tie multiple goods together, where you must buy both goods in order to consume the product
- One good often the "base" and the other are "refills" that you may need
 to buy more of
- This is actually a method of intertemporal price-discrimination!



## Tying II

- Companies often sell printers at marginal cost (no markup) and sell the ink/refills at a much higher markup
- Reduce arbitrage:
- printer requires specific ink
- ink only words with that specific printer



## Tying II

- Segment the market into:

1. High-volume users: buy more ink over time; pay more per sheet printed
2. Low-volume users: buy less ink; pay less per sheet printed


- Indirect price-discrimination: firms don't know what kind of user you are in advance


## Tying: Good or Bad?

- Again, a tradeoff:
- Increased profits and reduced consumer surplus, reduced deadweight loss
- Spreads fixed cost of research \& development over more users



## Tying: Good or Bad?

- If printers \& ink were not tied:
- printers would be more expensive
- ink would be cheaper
- High-volume users would keep buying ink and save money (vs. tied)

- Low-volume users might not buy the (now expensive) printer at all!


## Bundling I

- Firms often bundle products together as a single package, and refuse to offer individual parts of the package
- Often, consumers do not want all products in the bundle
- Or, if they were able to buy just part of the bundle, they would not buy the other

|  | $\begin{gathered} 140+\text { Channels } / \\ 30+\mathrm{HD} \end{gathered}$ |  |
| :---: | :---: | :---: |
|  |  |  |
| Exassmatreme | $\begin{gathered}\text { 290+ Channels } / \\ 75+\text { HD }\end{gathered}+$ |  |
| Ultimate HD | 385+ Channels $/$ $110+\mathrm{HD}$ |  | parts

## Bundling II

- Microsoft could charge separate prices for MS Word and MS Excel


## Example: Consider two consumers,

 each have different reservation prices to buy components in Microsoft Office bundle
## Amy's WTP Ben's WTP

| MS Word $\$ 70$ | $\$ 40$ |
| :--- | :--- |
| MS Excel $\$ 50$ | $\$ 60$ |

MS Excel \$50 \$60

## Bundling II

- Microsoft could charge separate prices for MS Word and MS Excel


## Example: Consider two consumers,

 each have different reservation prices to buy components in Microsoft Office bundle- MS Word: both would buy at $\$ 40$, generating $\$ 80$ of revenues


## Amy's WTP Ben's WTP

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| :--- | :--- |
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## Bundling II

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- MS Word: both would buy at $\$ 40$, generating $\$ 80$ of revenues
- MS Excel: both would buy at $\$ 50$, generating $\$ 100$ of revenues


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## Bundling II

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| MS Word $\$ 70$ | $\$ 40$ |
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| MS Excel $\$ 50$ | $\$ 60$ |

- MS Word: both would buy at $\$ 40$, generating $\$ 80$ of revenues
- MS Excel: both would buy at $\$ 50$, generating $\$ 100$ of revenues
- Total revenues of individual sales: $\$ 180$


## Bundling II

- Microsoft could charge separate prices for MS Word and MS Excel

Example: Consider two consumers, each have different reservation prices to buy components in Microsoft Office bundle

- MS Word: both would buy at $\$ 40$, generating $\$ 80$ of revenues
- MS Excel: both would buy at $\$ 50$, generating $\$ 100$ of revenues


## Amy's WTP Ben's WTP

| MS Word $\$ 70$ | $\$ 40$ |  |
| :--- | :--- | :--- |
| MS Excel | $\$ 50$ | $\$ 60$ |
| Bundle | $\$ 120$ | $\$ 100$ |

- Total revenues of individual sales: $\$ 180$
- Microsoft can instead add their individual reservation prices and bundle products together to force both consumers to buy both products
- Bundle: both buy at $\$ 100$, generating $\$ 200$ revenue


## Bundling: Good or Bad?

- Again, a tradeoff:
- Increased profits and reduced consumer surplus, reduced deadweight loss
- Spreads fixed cost of research \& development over more users
- Goods with high fixed costs and low marginal costs (software, TV, music) increase profits from bundling
- increases innovation and investment in these industries

